



Valued Partners,

Due to concerns surrounding novel coronavirus (COVID-19), we understand that physical contact with your patients and colleagues may be limited to slow the spread of the virus. As a provider of a variety of home health services we are in a unique position to provide safe, continuous care to patient populations most in need. We are committed more than ever to protecting patients and providing the kind of trusted, quality care they need during this time. The following are tools and precautions we offer to provide peace of mind.

Remote Patient Monitoring

Using technology when appropriate to monitor patient health including vital signs allows our clinicians and nurses to be alerted in real time to changes in health status and respond accordingly.

Communicating with Technology

We are able to communicate with patients and their families via video as well as telephone--however they are most comfortable. These technologies make it possible to stay connected outside of regular, in-home visits. They also provide additional peace of mind and safety.

Reinforcing Best Practices

All staff are required to properly maintain licenses and certifications as a condition of their employment. This includes receiving continuing education credits and staying up-to-date on best practices, including those related to infection control. Proper hand washing, wearing gloves and masks, and/or avoiding contact when ill, are standard practices for trained and qualified personnel who have direct contact with patients.

Adhering to CDC Guidelines

As new situations arise, similar to what we are experiencing with COVID-19, we take into account new requirements and guidelines that may be required by global, federal, and state and local health officials. We maintain the highest standards of care as outlined by the World Health Organization (WHO), and the U.S. Centers for Disease Control and Prevention (CDC) to ensure patient safety. All employees are trained according to CDC guidelines and Constellation is closely monitoring the situation to ensure we are adhering to the most up-to-date information.

Safety is our top priority. We understand that the quality of our care, and the connections we form with patients and partners are critical in offering the trusted care we are known for. We will continue to take every precaution to protect patients, families, employees, and our communities to provide critical health services during this crisis. If you have any questions or concerns, we encourage you to reach out directly to a member of our team.

All the best to you and your loved ones,

Isaac Steg
CEO

Constellation
Health Services

constellationhs.com